

 enriching lives every day

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world.

In FORTUNE magazine's 2010 list of "World's Most Admired Companies," ARAMARK was ranked number one in its industry, consistently ranking among the top three companies in this category each year since 1998 as evaluated by peers and analysts. ARAMARK has also ranked number one six times in the past nine years. ARAMARK seeks to responsibly address issues that matter to its clients, customers, employees and communities by focusing on employee advocacy, environmental stewardship, health and wellness, and community involvement. Headquartered in Philadelphia, ARAMARK has approximately 250,000 employees serving clients in 19 countries.



Corporate Social Responsibility

In the 21st century, corporations face growing pressure from society over a widening array of issues. A transformation is underway...one that forges a link between the success of a company and **SUCCESS** in the communities of which it is part.

Issues like Education, The Environment, Hunger and Equal Opportunity were once thought of as social issues to be addressed exclusively by government. Today, public and private organizations collaborate, joining resources, skills, energies and relationships to solve what we now understand are economic issues. But every corporation can not take on every social issue....

Today's most successful corporations must make strategic choices in their approach to Corporate Citizenship. Not only economically successful, they are deeply engaged in their communities. These companies understand limitations and competencies, and use this knowledge to create a deliberate social agenda that has positive impact in what they do everyday.

This is the new model for corporate citizenship...a business strategy creating competitive advantage, shaping values and guiding employees in how we operate every day, in communities around the world.

At ARAMARK, we create **positive experiences** and environments that enable people and organizations to **thrive**. Every day our 250,000 employees worldwide **enrich lives** through business and community activities. Each day we consider and address issues that **matter most** to clients, customers, employees and communities.

We focus our energy on initiatives that support our diverse workforce; enhance and protect our environment; strengthen our communities; and advance consumer health and wellness. We seek to lead by example and continuously improve in those areas of our business that are under our direct control. We work with clients and suppliers to develop innovative product and service options that operationalize their corporate social responsibility objectives.

Together, we are enriching lives every day.

Our Board of Directors has adopted a structure to ensure that ARAMARK conducts business with the utmost integrity and according to the highest ethical standards. We have chartered a Corporate Social Responsibilities Practices Committee whose purpose is to lead and focus ARAMARK's commitment to advancing our enterprise commitment towards social responsibility.

And each day we work hard to continuously improve on our actions.



◆ Employee Advocacy

◆ Environmental Stewardship

◆ Health & Wellness

◆ Community Involvement

Employee Advocacy

Our 250,000 worldwide employees are our most valuable and important asset. We are united by a culture that celebrates and rewards an entrepreneurial spirit focused on finding better ways to meet the needs of the people we serve.

We treat our employees with respect and dignity, making ARAMARK a company where the best people want to work. We are committed to our employees' success. Throughout our company, we develop and implement employee advocacy programs and policies within the areas of:

Training & Development

As a diversified professional services company, we must hire, cultivate and train employees who have a wide range of professional expertise, skill sets, and passions. Through professional development programs, we teach new technical skills and offer management opportunities for employees to chart a career path into supervisory and management positions.

Wages & Benefits

Recruiting, hiring, and retaining a high quality, motivated workforce is essential to our business success. In each of our year-round and seasonal businesses, we offer a range of competitive wage and benefits packages for all employees.

Employee Health & Safety

We are committed to ensuring the health and safety of our employees as they work in businesses around the globe. We implement enterprise-wide risk control programs and workshops to protect our people and assets, and we partner with our clients to develop safety plans and provide appropriate training.

Diversity

We respect that a mosaic of backgrounds, styles, perspectives, values, and beliefs add value to our workplaces. We strive to recruit, retain, and foster a diverse workforce to meet the complex needs of our clients and customers.

Rewards & Recognition

Recognition for outstanding performance reinforces our corporate values and contributes to employee satisfaction and superior client service. We provide a range of rewards to honor employees and celebrate individual and team achievements.



Connecting resources, partners and competencies...

Environmental Stewardship

We have a deep respect for and commitment to protecting and improving the environment. We work to reduce our environmental footprint while delivering exceptional operational results.

We also offer expertise and practical solutions to our clients to help them reduce their environmental impacts. Throughout our company, we develop and implement long-term environmental stewardship programs and policies within the areas of:

Food Purchasing

We understand the power and importance of food in our daily lives, and recognize that food choices have a significant impact on health, culture, environment, and local and global economies. We strive to offer clients and customers fresh whole foods that are raised, grown, harvested, and produced locally and in a sustainable manner whenever possible. And we partner with suppliers to increase the availability of such foods.

Supply Chain

We consider the environmental impact of our purchasing practices every day. We seek to purchase and use environmentally preferable products and services. We partner with suppliers, customers, and environmental experts to understand the impact of available products and services on the environment and communities and to identify better alternatives.

Waste Management

The responsible management of emissions and waste are requirements to sustain and restore our natural resources and the communities in which we serve. We are committed to minimizing our environmental footprint by promoting and practicing waste reduction, reuse, and recycling in our operations and those of our clients.

Transportation

We rely on a service fleet, as well as other transportation sources, to deliver products and services to many customer locations. We recognize that reducing fuel use and emissions will have a substantial impact on the environment. We partner with our suppliers, vehicle manufacturers, clients, and governmental organizations to improve operational efficiency and explore new technologies.

Building Operations

Building operations are a large consumer of natural resources and a major contributor to greenhouse gas emissions. In our own operations, and in partnership with our clients, we help create and operate buildings that are increasingly environmentally friendly, energy efficient, and healthy for those who use them.

Energy & Water Conservation

Our operations depend on safe and reliable energy and water inputs. Nearly all of the energy we consume is supplied by finite natural resources, the generation of which contributes to climate change and affects the environmental quality of the communities we serve. We advocate for and partner with our clients to bring a range of energy and water conservation programs to the places we operate.



Providing solutions to thousands of clients and communities...

Health & Wellness

We have a responsibility and the expertise to help educate, enable and encourage people of all ages to adopt healthier eating practices and more active lifestyles to help in the fight against obesity and other diseases.

Consumer health and satisfaction are always top priorities for ARAMARK. We are committed to using our knowledge, culinary expertise, and consumer access to help build a healthier society. Throughout our company, we develop and implement health and wellness-related programs within the areas of:

Food & Beverage Choices

Our consumers seek a range of away-from-home meal alternatives to fit within their diverse lifestyles. We prepare and serve great tasting, healthy menu options that address our consumers' nutrition, dietary, allergy and religious priorities.

Culinary Practices & Innovation

A rigorous set of internal policies guides our food services in locations around the world. Chefs and dietitians are empowered to innovate and develop healthier menu alternatives and more efficient culinary practices. We work to ensure the safe storage, handling, serving, and disposal of all food products.

Consumer Outreach & Education

Our rich expertise in food services allows a unique opportunity to influence and educate our employees, clients and consumers about optimal health and nutrition. We undertake consumer research and promote awareness through a range of merchandising, promotions and innovative solutions that communicate nutritional information, teach about economic options and promote a variety of healthy choices.

Research & Public Policy

Advances toward important public health and wellness concerns happen when public and private organizations join forces. We partner with leading nonprofit and governmental organizations to study and promote food, nutrition, and health trends. Together, we raise awareness of the importance of healthy lifestyles, and we support the professionals who play a vital role in shaping the behaviors of children and adults.



Community Involvement

At ARAMARK, we enrich the communities where we live and work. We connect our diverse expertise, resources, and time to help improve the lives of those in need.

We impact social issues relevant to our business strengths and culture, including Basic Human Services to provide access to food, clothing and healthy environments; Workforce Readiness in building critical employment and career skills; and Health and Wellness through education and awareness. Throughout our company, we develop and implement community involvement programs within the areas of:

Community Programs & Partnerships

Addressing community challenges is most effective when public and private organizations join forces. We partner with leading nonprofit organizations, governmental agencies, and clients to tackle immediate concerns and develop longer-term solutions. Through a combination of company-wide signature initiatives and locally driven programs, we strengthen the capacity of community organizations and help people thrive.

Philanthropy

Financial and in-kind donations are essential for communities and nonprofit organizations to meet their missions. In grant-making through corporate charitable funds and local business support, we contribute to local and national organizations that are making a meaningful impact.

Employee Volunteerism

The skills, expertise, and passion of our employees bring tremendous value to community organizations serving people in need. We are committed to developing community based initiatives that support employees in civic participation through company-sponsored and personal volunteer initiatives.

Community Response

Our core business expertise can make us uniquely suited to respond in times of local and national crisis. We coordinate with disaster relief organizations, government agencies, our clients and local communities to mobilize expertise and resources and provide support during a disaster.



Our Reach

- 1** individual initiative needed to make a difference
- 15** national and state parks
- 19** countries with ARAMARK operations
- 30** ballparks, arenas & stadiums
- 40** convention and civic centers
- 60** conference centers
- 100's** suppliers & business partners
- 180** oil rigs, mines and other remote locations
- 350** sports & entertainment facilities
- 700** correctional facilities
- 1,000's** corporations
- 1,800** K-12, colleges & universities
- 2,500** hospitals and senior living communities
- 70,000** public safety agencies
- 120,000** refreshment services locations
- 250,000** ARAMARK employees worldwide
- 3,500,000** uniform & career apparel customers
- 11,000,000** national and state park visitors
- 30,000,000** convention & civic center visitors
- 60,000,000** healthcare patients & senior living residents
- 70,000,000** fans
- Unlimited** potential to positively impact someone's life